

Travelling with pets

Elisabeth - 2022-04-20 - Special assistance

Travelling with pets is considered a Special Service, therefore a request must be made to the airline prior to departure, preferably at the time of booking, to confirm that they are able to accept your pet for travel.

As almost all airlines have restrictions on the number of pets travelling both in the cabin and the cargo hold, including blackout periods during summer or winter, we recommend you make your request as soon as possible and before your tickets are issued.

Depending on the type of animal and its size and weight, the airline will allow you to take your pet with you in the cabin. If this is not possible, then your pet will have to travel in an aircraft hold. Bear in mind that not all airlines offer this service (almost none of the low-cost airlines) also there is likely to be an extra cost for this service.

Animals in the cabin

In general, only seeing-eye dogs and small cats and dogs may be permitted to travel in the cabin. The maximum weight allowed for domestic cats and dogs varies depending on the airline but is generally between 5 kg and 8kg (cage included). Seeing-eye dogs are not normally restricted by weight restrictions or required to be caged.

Animals in the cargo hold

Animals that cannot be transported inside the cabin due to their weight and size, will be transported in appropriate containers in an air-conditioned area of the cargo hold. The airline will request you to bring your own kennel that will need to comply with specific regulations and requirements in terms of size, security and ventilation. Please check those specifications with your airline.

Travel documents and health certificates

Transportation of live animals is subject to European and International regulations that will require you to get your pet a veterinary certificate and passport, as well as the relevant vaccinations depending on your origin and destination. We recommend consulting the embassies of the country of departure and the country of destination to find out which documents are required and which rules apply to transporting your pet.